



**NEW ZEALAND**

**CENTRAL** Shanghai 新西兰之窗

# Shanghai City Guide 2011

The Shanghai City Guide 2011 covers some useful basic information about doing business in Shanghai. It has been produced by New Zealand Trade and Enterprise Shanghai to help ensure your visit to the city is as successful and as trouble-free as possible. Our staff has comprehensive local knowledge of the city and the culture as well as being experts in exporting to China. We can offer you an extensive range of services to assist with your stay in China, ranging from appointment programmes to escort and interpretation assistance. Contact your New Zealand Trade and Enterprise client manager for further information. Welcome to Shanghai, we hope you have an enjoyable and profitable stay.

# Welcome to Shanghai

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# Contacts

## New Zealand Trade and Enterprise

1607B-1608A, The Centre, 989 Chang Le Road, Shanghai 200031 PRC

Phone: +86 21 5407 5777

Fax: +86 21 5407 5907

Office Hours: 8.30am – 5pm (Monday to Friday)

Email: [info@nzte.govt.nz](mailto:info@nzte.govt.nz)

## New Zealand Consulate General

1605-1607A, The Centre, 989 Chang Le Road, Shanghai 200031 PRC

Phone: +86 21 5407 5858

Fax: +86 21 5407 5068

Office Hours: 8.30am – 5pm (Monday to Friday)

## New Zealand Central, Shanghai

3rd Floor, Jin Lin Tian Di, 190 Ma Dang Road, Shanghai 200020 PRC

Phone: +86 21 6386 8028

Fax: +86 21 6386 6800

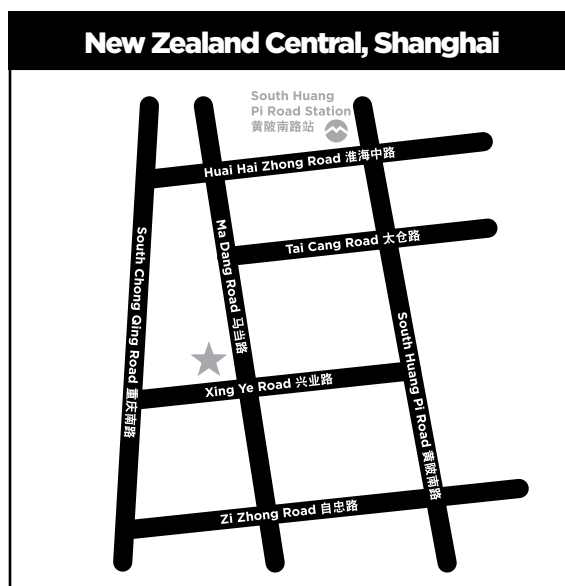
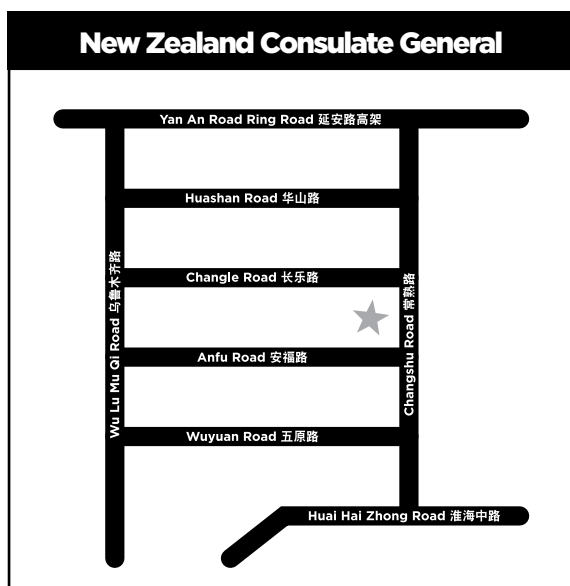
Office Hours: 9.00am – 6pm (Monday to Friday)

Enquiry Email: [nzcentral@nzte.govt.nz](mailto:nzcentral@nzte.govt.nz)

[www.nzte.govt.nz/nzcentral](http://www.nzte.govt.nz/nzcentral)

New Zealand Central (NZC) is a custom-designed business resource prominently situated in Shanghai's upbeat Xintiandi district. This is a unique offering from New Zealand Trade and Enterprise (NZTE), created to provide support for Kiwi companies entering or operating in China.

Join as a client, and you will receive numerous benefits including the use of a NZ themed event centre, and a convenient short-term office location for your business requirements including hot desks, internet access, business facilities and a business lounge.



# Emergencies

## Emergency Service

Police  
Fire  
Ambulance

## Phone number

110  
119  
120 (for Chinese speakers only)

## Shanghai Public Security Bureau

Address  
Tel  
24 hour emergency line

128 Wu Ning Nan Road  
6231 0110  
2402 3456

*Note: for life threatening emergencies and crime reporting, English speakers are usually available, if not, they will transfer the call to the Alien Visa number.*

# Health

## HOSPITALS/CLINICS

There are designated hospitals that treat foreigners in Shanghai. They offer the best care that China's medical system allows but this may not meet the expectations of foreigners. It is advisable to have any pre-existing medical condition dealt with before coming to China.

### International Medical Care Centre

Shanghai No 1 people's Hospital, 585 Jiu Long Road

### Phone number

6324 0090

### Hua Shan Worldwide Medical Center

Level 8, Buidling 1, 1068 Chang Le Road

6248 3986

### Rui Jin Hospital Foreign Expatriate Dispensary

197 Rui Jin Er Lu

6437 0045 ext. 668101

### Shanghai Medical University

#### Paediatrics Hospital Foreign Expatriate Ward

183 Fenglin Road

6403 7371

## EXPATRIATE DOCTORS

### Parkway Health

(previously World Link Medical and Dental Centre)  
[www.parkwayhealth.cn/index.php](http://www.parkwayhealth.cn/index.php)  
Email: [enquiry@parkwayhealth.cn](mailto:enquiry@parkwayhealth.cn)

6445 5999 (24hr)

### Shanghai Centre Medical and Dental Centres

203 West Retail Plaza, 1376 Nan Jing Xi Road (200040)

6279 7688

**Specialty and Inpatient Centre**

2/3 Floor, 149 South Chongqing Road,  
(Near the corner of Danshui Lu  
and Xinye Lu, near Xintiandi), Shanghai

6385 9889

**HongQiao Clinic, Medical and Dental Services****Medical Service**

2258 Hong Qiao Road (200336)

6445 5999

**Dental Services**

Mandarine City, Suite30, 788 Hongxu Road (200903)

6445 5999

**Shanghai United Family Hospital and Clinics**

[www.unitedfamilyhospitals.com/zh/sh/patientsVis/patientserv/0/0/605.html](http://www.unitedfamilyhospitals.com/zh/sh/patientsVis/patientserv/0/0/605.html)

1139 Xian Xia Lu, Changning District,

Shanghai 200336, PR China

For Emergencies: 2216-3999

2216 3900

**Huadong Hospital Foreign Expatriate Dispensary**

221 Yan An Xi Road

6248 3180

**DENTAL SERVICES****Shanghai Kosei Dental Hospital**

[www.koseidental.com/page1e.htm](http://www.koseidental.com/page1e.htm)

666 Changle Road

Fax: 5403 6193

5403 6748

**Shanghai Dental Medical Centre**

9th People's Hospital, 639 Zhizaoju Rd

Fax: 6313 9156

6313 3174

*This list of hospitals, doctors and dentists is provided for the convenience of enquiries. Neither the New Zealand Government nor New Zealand Trade and Enterprise accepts any responsibility for the competence or otherwise of the practitioners.*

**HEALTH INSURANCE**

Ensure you have adequate medical insurance before departing New Zealand.

**HEALTH TIPS**

There are no compulsory vaccinations for entry into China. However it is advisable to have vaccinations against Hepatitis A and B, Diptheria, Tetanus, Polio, Typhoid and Japanese Encephalitis before coming to China. Please consult your doctor.

Don't drink the tap water.



## Tips on business culture

Creating a favourable impression in China depends largely on exhibiting common courtesy, respect and a degree of modesty. There are no religious taboos for foreigners to be concerned about, although there are political sensitivities.

## TIPS ON BUSINESS CULTURE

Chinese respond well to New Zealanders, they see us as open, frank, modest and nonthreatening. In terms of country stereotypes we rate well. This may be on account of our relative informality, and the fact that we come from a small country that has undertaken its own economic reform process. We are perceived to be empathetic and respectful of China and its modern day achievements.

Building up a good relationship is important to conduct business in China. Known as “guanxi”, personal relationships and connections permeate the business and bureaucratic arenas, forming an invisible network which often provides the most expedient way of getting things done. Using one’s guanxi to understand the informal systems beneath the formal rules may help one interpret policy.

Trust has to be established. Chinese people traditionally do business on the basis of mutual trust, rather than on the basis of written contracts. In this environment you will need to gain the trust of the key people among those you meet. You will need to be perceived as being worthy of this trust. Similarly you will also need to develop an accurate opinion on whether you can trust your counterparts.

Business attire should be conservative. Dark coloured or grey suits, conventional ties, white or blue shirts and black shoes are most acceptable for business meetings. But also be aware to dress for the conditions, heat in summer and cold in winter. In Eastern and Southern China in winter, there is not as much heating, while in the north they tend to over heat the rooms in winter.

Asians and Chinese have a particular regard for those elder than them. An extra show of courtesy and visible acknowledgement of the presence of an older person will reflect well on you.

Chinese do not like to “lose face” and in this context it is important to avoid embarrassing individuals in front of others.

A little bit of Mandarin goes a long way. Make the effort to learn a few words of Mandarin before your trip. Surnames are placed first in Chinese. Mr Chan Kah Kee is therefore addressed as “Mr Chan”. Check with your host to determine how they wish to be addressed.

A handshake is the normal greeting for men and women irrespective of age or seniority. When meeting genuine old friends, a handshake clasped in both hands may be used.

Business cards are an absolute must in China. Printing your name in Chinese on the reverse side is a worthwhile exercise if done correctly. Designations are also important. Chinese prefer to do business with senior managers and above. Business cards should be received and presented with both hands. It is also a sign of respect to keep hold of the cards, not put away immediately in your pocket, or holder. This practise is strongly observed by older people but less so by younger people. Never throw or flick a business card across a table. When greeting a number of people you may shake hands and present a card to each individual in turn or shake hands with the group first, then present cards to each person. In very senior meetings, e.g. with a Minister or Vice Premier it is inappropriate to hand out cards. However, you may leave one at the end of the meeting with one of the officials.

When entering a room or meeting a group of people, the most senior Chinese person will be the first to greet you, followed by others in approximate descending order of seniority. You should follow suite if there are several people in your group. However, if one member of your group is well known to them (regardless of seniority) he should escort the senior representative in and introduce the remainder of the group. The interpreter will also help introduce the group.

A great deal of business in China, as in the rest of Asia, is conducted after hours. Two kinds of entertainment dominate – dinners and karaoke – often with both on the same evening.

Meeting rooms for formal meetings are generally laid out in a horseshoe shape, with the most senior representative seated side by side at the top (with interpreters) then ranging down each side of the room in approximate order of seniority. As with “greetings” if members of the group are known to the Chinese, they should take a position near the leader to assist with discussions. Chinese tea is usually served. It will not cause offence if you do not drink; however if your host motions for you to try it, then you should do so.

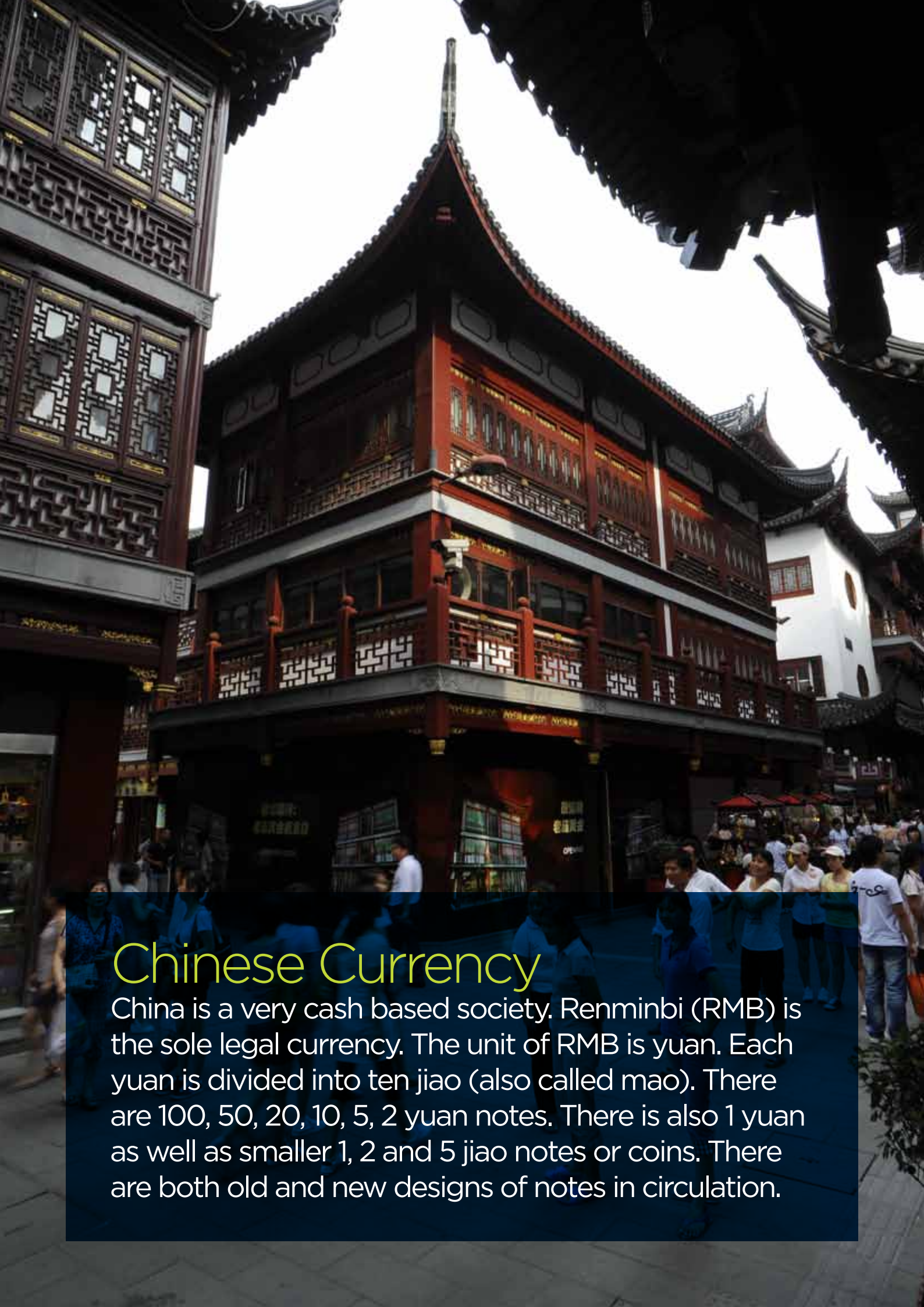
If the meeting is held around a conference table then the leader should take up a position in the centre directly opposite the main host. In formal or senior meetings, it is common for the two leaders and perhaps one or two others to speak with the remainder being spectators. It is appropriate for the leader to call on other members of the team to make specific comment or provide an answer.

Traditional Chinese banquets are usually 10-12 courses and last about an hour and a half. At senior level or formal banquets, food is served for guests by staff. In less formal situations, plates are put on a “lazy Susan” and guests help themselves. However it is common for the host to serve small quantities of food (especially from the first course), onto the plates of guests. This is usually done with chopsticks. It is preferable to use a communal chopsticks or a serving spoon to transfer food onto your plate. You should try to taste all the dishes served. If there is something you don't like, just leave it (if the courses are being served it will be removed by the waitress) or place it to one side of your plate. If your host insists that you try something, you should do so, but the remainder can be left on the side of your plate. If you finish your bowl it is usually taken as a sign that you would like a second helping. The Chinese are intensely proud of their food and it will cause offence to turn something down completely. If you have a strong aversion to something or an allergy then you should explain this and it will be accepted.

Dinner speeches and toasts are standard. At the beginning of a formal banquet, a brief speech and a toast of introduction will be made by the host. Following this the main guest should reply with a brief speech and a toast. Throughout the meal it is customary for toasts to be made on both sides. Whoever proposes a toast is responsible for setting the pace on how much is to be drunk, e.g. a sip, half glass, or “bottoms up”. Others will watch that persons lead. In more formal situations it is usual to sip and it would be impolite to challenge a host to “bottoms up”. It is usual to clink glasses with those immediately beside you, but not obligatory for each toast. When toasting, by connecting the rim of your glass below the rim of your guests glass will again pay them respect. At the end of the meal (once the fresh fruit dish has been eaten) it is customary for the main guest to thank the host on behalf of the group. The host will then respond. To signal the end of the banquet, the host will rise and thank the guest. This is a signal for everyone to rise. The Chinese like to have a clear beginning and end, not have things drag on. For a banquet to be over in an hour, to two hours is not uncommon.

Gift giving is standard. Gifts may be small and inexpensive. New Zealand natural products (greenstone or woodcarvings) are most appropriate.

If the meeting is at a banquet, gifts should be given at the end. It is common for Chinese to not open the gift in front of you. However they may do so if you indicate that you would like them to or wish to explain something about the gift. It is unnecessary to present the whole group with gifts rather present gifts to the senior person only or maybe one or two others. If you wish to present a junior person or interpreter with a gift this should be done privately rather than in front of the senior person.



## Chinese Currency

China is a very cash based society. Renminbi (RMB) is the sole legal currency. The unit of RMB is yuan. Each yuan is divided into ten jiao (also called mao). There are 100, 50, 20, 10, 5, 2 yuan notes. There is also 1 yuan as well as smaller 1, 2 and 5 jiao notes or coins. There are both old and new designs of notes in circulation.

# Money

## **Exchange**

Chinese airports and hotels offer exchange services and will apply only one exchange rate, which is decided by the People's Bank of China. Since many counterfeit notes are found in China, it is advisable to exchange money by using official exchange services in hotels or banks. US dollars are the most acceptable foreign exchange to bring on a visit to China. Banks DO NOT accept NZD.

Foreigners can reconvert a maximum of 50% of the money they exchange for RMB back into foreign currency – provided they can furnish their original currency exchange receipts.

The RMB is a non-convertible currency which means that it is difficult to exchange it outside China. RMB can however be exchanged in Hong Kong at foreign currency exchange facilities and at Hong Kong, Singapore and Bangkok airports.

## **ATM**

Automatic Teller Machines - ATMs can be found in many locations such as banks, airports and shopping centres and these can be used to withdraw local RMB only from an established Chinese account. Cash withdrawals using international credit cards can only be made on ATMs with PLUS labels for Visa cards, and SIRRUS or MASTERCARD labels for Mastercard. It is recommended that travellers do not rely on this form of access to cash as this service is still in its infancy in China.

## **Credit Cards**

Major hotels and airlines take international credit cards, so do more and more restaurants, pubs, shops and department stores. Major credit cards are Visa, MasterCard, American Express and Diners Club.

## **Traveller's Cheques**

Traveller's cheques issued by major overseas banks may be exchanged at Bank of China and CITIS Bank branches and authorised currency exchange counters. If using cash, make sure that the notes are in perfect condition – no tears, repairs and nothing written on the notes. They will generally not be exchanged by banks or hotels if there is any damage.

# Lost/stolen credit cards

American Express

6279 7072

Master Card

1 0800 110 7309 (toll-free)

Visa Card

1 0800 440 0027 (toll-free)

ANZ Visa, Master Card & Bankcard

+61 3 9683 7043 (international)

ASB Cards

+64 9 306 3000

Bank of New Zealand Cards

+64 4 473 5901

Westpac Cards

1 800 632 308

# Transport

Shanghai has two international airports, Pudong International Airport (PVG) and Hongqiao Airport (SHA). Pudong International Airport is where all international flights land as well as the flights to/from Hong Kong. It is also used for some domestic routes. Hongqiao Airport is becoming the mainstay for domestic flights within China.

Many airlines require passengers to reconfirm onward reservations or return flights no less than 72 hours before departure, otherwise their reservation may be cancelled accordingly. Please check with your airline. Departure taxes are normally built-in to ticket prices when issued.

For a domestic flight, check in starts 90 minutes before departure and closes 45 minutes before boarding. It is advisable to arrive at the airport at least 60 minutes prior to departure for domestic flights.

For international flights, check in starts 2 hours before departure and also closes 45 minutes before boarding.

## **Please find the contact details of selected airlines as follows:**

Air New Zealand	5111 9006
Singapore Airlines	6288 7999
Dragon Air	400 8886 628
China Eastern Airlines	400 8100 999
Shanghai Airlines	95530

## **HONGQIAO AIRPORT**

17km from the centre of Shanghai.

20 minutes by taxi from the airport to New Zealand Trade and Enterprise Shanghai office located in the central of Shanghai. It costs between RMB 50-70.

40 minutes by Metro No. 2 from the airport to People's Square located in the central of Shanghai. It also stops at Pudong International Airport .

The Airport Bus is another cheap option:

- Airport Bus No 1 to Pudong International Airport;
- Bus 938 to Pudong stops at YangJiaDu;
- Bus 806 to Zhong Shan Nan Yi Lu;
- Bus 807 to Shanghai Railway Station.

For flight information, please ring: 6268 3659 or 6268 8918.

## PUDONG INTERNATIONAL AIRPORT

30km from the centre of Shanghai.

It will take 75 minutes by taxi from Pudong International Airport to downtown.

It costs approximately RMB 160-200.

1 hour by Metro No. 2 from the airport to People's Square located in the central of Shanghai.

It also stops at Hongqiao International Airport.

The Airport Bus is another cheap option.

Buses operate from 06:00 to 19:00 in downtown areas and from 08:00 to 21:00 at Pudong Airport.

- Airport Bus No 1 to Hongqiao Airport;
- No 2 to Shanghai Exhibition Centre;
- No 3 to Xu Jia Hui (shopping centre);
- No 4 to Luxun Park
- No 5 to Shanghai Railway Station;
- No 6 to ZhongShan Park
- No 7 to ShangHai South Railway Station
- No 8 to Nanhui University City

The new Maglev high speed train is another very quick option from Long Yang Metro Station (Pudong) to Pudong International Airport. The journey is 31 km and takes about eight minutes. The ticket price ranges from RMB 50-100 for each single trip.

For flight information, please ring: 3848 4500.

## TAXIS

### Main Taxi Companies

#### Da Zhong Taxi

96822

Da Zhong taxis are light blue VW Santanas. Some are VW Touran and Santana 2000 cars, which are more comfortable.

#### Qiang Sheng Taxi

6258 0000

Qiang Sheng taxis are yellow Santanas.

#### Jin Jiang Taxi

96961

Jin Jiang taxis are white Santanas.

### Taking a Taxi

Shanghai has many taxi companies. However it is advisable to select one of the above recommended taxis as they deliver good and efficient services.

While some drivers understand very basic English it is worth having the address of your destination written in Chinese with you.

If you have trouble communicating with your taxi driver, you may dial 962288 from a landline or mobile phone for assistance, regardless which taxi company it is. Local landline connection fee will be charged at very reasonable cost. But if you are using a mobile phone subscribed elsewhere of Shanghai, then roaming charge is applicable.

Taxis can be easily flagged down most of the time. They are abundantly available on the street except during rush hour or bad weather e.g. when it is raining.

Keep your taxi receipts, it will be helpful if you leave anything in the taxi.

### **Taxi Charges**

The charge for a taxi in Shanghai is according to the meter. The minimum charge in daytime is RMB 14 (approx. US\$2.2) for the first 3kms then RMB 2.4 per additional km. After 11:00pm, the minimum charge is RMB16 for the first 3km and RMB3.1 per subsequent km.

If the trip is out of Shanghai, you can either ring a taxi company to negotiate a standard price or go by the meter. Taxi drivers do not accept credit cards and often say they do not have small change.

It is not necessary to tip a taxi driver in Shanghai unless you highly appreciate the service you received.

Hotel cars are available for hiring with the driver but are much more expensive than taxis.

### **CAR HIRE**

#### **eHi Car Service**

400 888 6608

88 North CaoXi Rd, Shanghai

#### **YongDa Automotive Rent Co., Ltd.**

5860 7079

2757 Zhang Yang Rd, Pu Dong, Shanghai

### **Driving in and around Shanghai**

China is left hand drive. In order to drive in Shanghai you need to obtain a Chinese driver's license. For foreigners holding an existing license from their home country, they need to go through a series of tests and medical checks but no practical test before they can get a Chinese driver's license. Roads in Shanghai are typically well signposted - for foreigners most of the signs are in Pinyin so you can read which street/exit from the expressway etc you need. Shanghai's roading infrastructure has developed rapidly over the last six years with extensive expressway systems (Gao Jia) now linking all parts of Shanghai. The speed limit on the expressways and local roads ranges from 50-80km. The speed limit on the expressways out of Shanghai is 110km. Driving in Shanghai looks worse than it actually is. Generally the traffic moves reasonably slowly, so cars will let you in but you need to be aware of cyclists, and pedestrians etc.

## BUSES

Though much cheaper, buses are probably best avoided. They are very crowded during the rush hour and the services are often not satisfactory.

The buses usually run between 6:00am to 11:00pm. Tickets are purchased on the bus and normally cost around RMB 1-2 (USD 0.15-0.31). Some buses do not supply change, so be aware of having some small change with you.

## METRO

Shanghai currently has twelve Metro lines. The Metro railway is a very fast and convenient way of beating the traffic across the centre of town and from Puxi over into Pudong. It is extremely quick, very clean, well sign-posted and the Metro stations are all located in strategic and busy parts of town. The ticket price ranges from RMB 3-8 (USD 0.46-1.24) depending on how long your journey is.

# Telephone

You can call New Zealand from a private phone (commercial or residential) call:  
country code + area code + phone number.

For example: call Auckland, dial 0064 9 + phone number

You may purchase local telephone cards (known as IP card) from nearby convenience stores or newspaper/magazine stalls. On the IP card RMB 100 is advertised though you should be able to purchase RMB 100 IP cards for RMB 30 - 40. For international phone calls, you may use the IP cards by dialling from landline at your hotel room at much less expensive rates compared with heavily surcharged hotel international call rates.

New Zealand mobile phones can be used in Shanghai if you have global roaming. If your mobile phone has no roaming service in China, you can buy a Chinese mobile phone SIM card (Shen Zhou Xin card). It costs RMB 100.00 per set. Each set includes a SIM card to insert to the mobile phone and a value card worth RMB 50.00, prepaid on your phone bill. Topping up using a prepaid value card can be done in RMB 50, 100, 300 or 500 amounts.

It is not possible to rent a mobile phone in Shanghai. New Zealand is four hours (five hours during the NZ daylight saving period) ahead of Shanghai.

# Internet

The Internet is accessible in hotel business centres and in many cases from your hotel room. Listed below are some public Internet cafés.

**Shanghai Library**

1555 Huai Hai Zhong Lu

6445 5555

**Infohighway**

181 Rui Jin Er Lu

6415 5009

**C & T**

1F 238 South Shan Xi Lu (across from Parksons)

6473 0874 ext. 229

**Internet Café**

3F Hao Du Plaza, 400 East Jin Ling Lu

6355 7070

# Electronics

The voltage in Shanghai is 220V AC. 50 Hertz.  
The TV and video system is PAL.

# Newspapers/books

English newspapers are available in hotels and some other outlets. The locally published English newspapers include the Shanghai Daily and the China Daily.

Shanghai has several English magazines that specialise in introducing Shanghai lifestyle. These magazines are free of charge and can be obtained at New Zealand Trade and Enterprise Shanghai, hotels, bars and pubs, airline offices, and restaurants, etc.

Foreign books are not common in Shanghai but you can still find them in hotel shopping centres or in the Shanghai Foreign Language Bookstore located in Fu Zhou Road.



## Shopping in Shanghai

Shanghai is rightly considered the shopping capital of China, and this booming metropolis' shops are full of everything. Finding the right place to shop depends on your tastes as well as time and budgetary constraints.

# Shopping

## MAIN COMMERCIAL AREA

Nanjing Road, Huai Hai Zhong Road & Xu Jia Hui – You can find many department stores and franchised shops in these areas. The price is relevantly high but the style is fashionable. Shops open from 09:00/10:00 to 22:00 at night. The best shopping spots include CITIC, Westgate Mall, Parkson, Tai Ping Yang (Pacific), and Grand Gateway etc.

## MARKETS

Prices are often subject to negotiation.

### Yu Garden

The central Yu Garden area is the place to do all your gift shopping, from strings of pearls, chopsticks, tea sets, silk paintings, and hand-carved name stamps. There is an indoor antique market in the basement of Hua Bao Lou. A good place to practice your bargaining skills.

### Dongtai Lu Market

The antique market at Dongtai Lu is the best venue for browsing and casual antique shopping. Best times to visit are mornings and after lunch.

### Flower and Bird Markets

Huangpi Lu (Between Nanjing Lu and Weihai Lu). An eclectic combination of stalls – fish, plants and oddments, more for sightseeing than buying, unless you really want a pet turtle or a potted plant.

## GROCERIES

### Carrefour

268 Shuicheng Nan Lu, Gubei New Area 6209 7276  
A giant supermarket and discount store with five locations around the city.

### Shanghai Centre

1376 Nan Jing Xi Road, Pu Xi  
Offering everything from men's and women's high fashion and jewellery, to a range of imported foods and personal services.

### Super Brand Mall

168 Lu Jia Zui Road, Pu Dong  
Located in Pu Dong new district, it just opened this year.

# Food

Shanghai has a cuisine of its own, known as Shanghai Cuisine, which is cooked quite delicately but foreigners may find the flavours are generally richer, heavier, sweeter and oilier than those of Cantonese Cuisine. Shanghai also successfully refines all the work of the surrounding provinces.

You can find all sorts of food from different countries in Shanghai, for example, Japanese food, Indian food, Italian food and Mexican food. General eating hours are: Breakfast – 7:00am to 9:00am; Lunch – 12:00pm to 1:30pm; Dinner – 18:00pm to 21:00pm. Most of the restaurants open from 11:00 to 14:00 and 16:30 to 23:00. Some open until 02:00 or 03:00 in the morning. A few restaurants will charge extra for their services and most of these are western restaurants. A tip is not necessary unless you highly appreciate the services you received.

## RESTAURANT

### **Jade Garden** (Shanghai Style)

388 Zhaojiabang Road

6415 9918

### **Zen Cantonese Cuisine**

House 2, South Block, Xintiandi, 123 Xingye Road

6385 6385

### **Xian Yue Hien** (Cantonese)

4F, Central Plaza, 849 HuaShan Road

6251 1166

### **Qiao Jiang Nan** (Sichuan Style – hot & spicy)

5F, Shanghai Times Square, 99 Huai Hai Zhong Road

6391 0100

### **M on the Bund** (Continental)

7F, 20 Guang Dong Road

6350 9988

### **AD Domus** (Italian)

1/F, New Bldg., 200 Yan An Xi Road (by Wulumuqi Road)

6248 8499

### **Restaurant Suntory** (Japanese)

46F, HSBC Building, 101 Yingchandong Road, Pu Dong

6841 3300

### **La Maison** (French)

Unit1, House 23, North Block, Xintiandi

3307 1010

# Entertainment

## BARS

### **O'Malleys Irish Pub**

42 Taojiang Lu

6474 4533

### **Dublin Exchange**

101 Yincheng Dong Lu, Second Floor,  
HSBC International Building, Pudong

6811 2052

### **Shanghai Face**

Building 4, Rui Jin Guest House, 118 Rui Jin Er Lu

6466 4328

### **Paulaner Brauhaus**

150 Fenyang Lu

6474 5700

# Tourist attractions

## SIGHTS

**The Bund** situated along the western bank of the Huangpu River. It is the place to take in both the old Shanghai and the new: the old headquarters of major western firms doing business in Shanghai in the buildings facing the river, and, across the Huangpu, the new sci-fi architectural marvels of the Pudong Special Economic Zone.

**Xin Tian Di** (literally means “new earth and sky”) involving the preservation and transformation of blocks of the historic long-tang (flagstone alleys) and the unique Shikumen (stone gate houses) is the most prestigious commercial center in Shanghai. A place for art, cultural, shopping, dining and entertainment hub as London’s Piccadilly Circus or Paris’s Arc de Triomphe. The address is 181 Taicang Road.

**Yu Garden** was a walled fishing town when the British arrived in 1843. Modern Shanghai grew up around it.

**Shanghai Museum**, which formally opened in October, 1996, features the best galleries and displays in the Chinese world. Its collection of ancient bronzes is also considered to be one of if not the best in the world.

**Jade Buddha Temple** contains two exquisite jade statues of the Buddha, one seated the other lying, which were brought from Burma in the early years of the 20th century. You’ll find the temple at 170 Anyuan Lu.



## Tourist information

**Shanghai Travel Information Service Center**

Room 410/412/414,

2525 Zhong Shan Xi Road, Shanghai

Phone: 6439 3615

## Security/safety

Shanghai is a relatively safe place, however, you can never be too careful. Pick-pocketing is rare but can happen, especially in a crowded place. Carry your money and passport securely, in a way that does not draw attention to yourself.

Do not trust people on the street offering you 'goods for cheap price sale'.

## Sports

Most 4-5 star hotels have good-sized swimming pools and many have indoor gym centres. There are 20 golf courses in Shanghai. They are generally located 50 minutes to 1.5 hours from Shanghai City. At most clubs non-members are allowed to play for special fees, ranging between US\$100 ~ US\$150.

Weekend slots are usually difficult to obtain or strictly reserved for members. Many clubs also require visitors to hold a handicap or proficiency certificate from a recognized club. There are now between 6 - 8 large fully equipped fitness centres in Shanghai, e.g. Physical, Golds, Megafit, California gym etc.

## Photo development

Photo development shops are widespread in Shanghai. Developing films usually require four hours but for a shorter time an extra fee will be charged.

## Laundry/dry cleaning

All hotels provide laundry/dry-cleaning services, and it is also possible to use laundry companies outside the hotels, which are cheaper.

# Postal/courier service

There are post offices in most five star hotels.

There are three well-known courier service companies in Shanghai.

The following are their toll free hotlines:

**DHL**

800 810 8000

**Fedex**

800 988 1888

**TNT**

800 830 8799

# Useful phrases

## **I need a taxi**

Wo shiang jiao chu zu che

## **I need the bill**

Qing mai dan

## **I do not understand**

Wo bu dong

## **Good morning**

Zao shang hao

## **Good afternoon**

Shia wu hao

## **Good evening**

Wan shang hao

## **Goodbye**

Zai jian

## **Please**

Qing

## **Thank you**

Shie shie ni

## **I am unwell and need a doctor**

Wo bu tai shu fu, qing song wo qu yi yuan

## **Pleased to meet you**

Hen gao shing ren shi ni

## **Floor**

Lou

# Customs regulations

## **Each visitor may bring in one of each of the following items:**

- Camera
- Portable recorder
- Portable movie camera
- Camcorder
- Laptop computer

You are required to report and register with customs any items exceeding the above limit.

## **Cautions Regarding Currency**

Visitors should report to Customs any amount in excess of US\$5,000. There is, however, no limit to the amount of foreign currency, travellers cheques and credit cards allowed for any Chinese visitor entering. Foreign visitors may only carry 6,000 yuan at the time of their entrance into or departure from the country. Currency exchange can be accomplished according to national foreign currency administration regulations. Visitors may exchange their cash and traveller's checks at a number of banks. They will be required to show their passports at that time. Visitors should be careful to keep their receipts and can then exchange the extra Yuan (Non-international Market Circulation) to their native currency.

## **Cultural Items**

Cultural items, including works by some modern celebrated western painters are allowed on departure only after they have been checked by the Ministry of Culture and permission has been granted.

# Appendix

## ACCOMMODATION

The website below provides a comprehensive list of hotels in Shanghai ranging from 3-star to 5-star.

[www.hotelclub.net/hotel.reservations/Shanghai.htm#recommended](http://www.hotelclub.net/hotel.reservations/Shanghai.htm#recommended)

Listed below are several hotels frequently used by New Zealand visitors. They are either relatively close to the NZTE Shanghai office or New Zealand Central.

### **Heng Shan Hotel** (4 star)

534 Heng Shan Road, Shanghai 200030

Tel: +86 21 3126 8387

Fax: +86 21 6437 2927

15 minutes drive to New Zealand Trade and Enterprise Shanghai office.

### **City Hotel Shanghai** (4 star)

5-7 Shan Xi Nan Road, Shanghai 200020

Tel: +86 21 6255 1133

Fax: +86 21 6255 0211

[www.cityhotelshanghai.com](http://www.cityhotelshanghai.com)

Located in shopping area, ten minutes drive to New Zealand Trade and Enterprise Shanghai office.

### **Crowne Plaza Shanghai** (4 star)

400 Pan Yu Road, Shanghai 200052

Tel: +86 21 6145 8888

Fax: +86 21 6280 3353

Email: [cpsha@cpsha.com](mailto:cpsha@cpsha.com)

20 minutes drive to New Zealand Trade and Enterprise Shanghai office.

### **Hotel Equatorial** (4 star)

65 Yanan Road West, Shanghai 200040

Tel: +86 21 6248 1688

Fax: +86 21 6248 3366

[www.equatorial.com](http://www.equatorial.com)

Ten minutes drive to New Zealand Trade and Enterprise Shanghai office.

### **Hilton Shanghai** (5 star)

250 Hua Shan Road, Shanghai 200040

Tel: +86 21 6248 0000

Fax: +86 21 6248 3868

Email: [shanghai@hilton.com](mailto:shanghai@hilton.com)

[www.hilton.com](http://www.hilton.com)

Ten minutes drive to New Zealand Trade and Enterprise Shanghai office.

### **Regal International East Asia Hotel** (5 star)

516 Heng Shan Road, Shanghai 200030

Tel: +86 21 6415 5588

Fax: +86 21 6445 8899

Email: [rieah@regal-eastasia.com](mailto:rieah@regal-eastasia.com)

[www.regal-hotels.com](http://www.regal-hotels.com)

15 minutes to New Zealand Trade and Enterprise Shanghai office.

### **Swissôtel Grand, Shanghai** (5 star)

Tel: +86 21 5355 9898

Fax: +86 21 6288 7232

[www.shanghai.swissotel.com](http://www.shanghai.swissotel.com)

15 minutes by taxi to New Zealand Central

### **JinJiang Tower** (5 Star)

161 Changle Road (near Ruijin No.1 Road)

Tel: +86 21 6415 1188

Fax: +86 21 6415 0045

[jttower.jinjianghotels.com/en\\_index.asp](http://jttower.jinjianghotels.com/en_index.asp)

10 minutes by taxi to New Zealand Central

### **The Langham, Xintiandi Shanghai** (5 star)

99 Madang Road, Xintiandi, Shanghai 200021

Tel: +86 21 2330 2288

Fax: +86 21 2330 2233

[www.xintiandi.langhamhotels.com](http://www.xintiandi.langhamhotels.com)

Five minutes walk to New Zealand Central

**Ascott Huai Hai Road Shanghai** (5 star)

No 282, Huai Hai Road Central,  
Luwan District, Shanghai 200021  
Tel: +86 21 2329 8888  
Fax: +86 21 2329 8999  
Email: enquiry.shanghai@the-ascott.com  
Ten minutes walk to New Zealand Central

**New Harbour Service Apartments** (4 Star)

88 Yongshou Road (near Jinling Road East)  
Tel: +86 21 5180 1133  
www.newharbour.com.cn  
10 - 15 minutes by taxi to New Zealand Central

**Fraser Residence Shanghai**

(Service Apartment)  
98 Shouning Road, Shanghai  
Tel: +86 21 2308 0000  
Fax: +86 21 5383 6555  
shanghai.frasershospitality.com/  
10 -15 minutes walking distance  
to New Zealand Central

**88 Xintiandi Boutique Hotel**

380 South Huang Pi Road, Shanghai  
Tel: +86 21 5383 8833  
Fax: +86 21 5383 8877  
www.88xintiandi.com  
5 - 10 minutes walking distance  
to New Zealand Central



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